

breakwater

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Neil Gabriel B. Atrengenio	Circulation

CONTRIBUTOR

Maria Luz S. **Joyohoy**
Danicaluz L. **Nicario**

EDITORIAL OFFICE

Butuan City Water District
Gov. Jose A. Rosales Ave., 8600 Butuan City
Tel. Nos. (085) 342-3145 / 341-6374 / 815-9904
Fax Nos. (085) 815-1268 / 341-5008
Email: bcwd_pr@yahoo.com

"Replicating Nature's Way"

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BCWD UPDATES CALL CENTER NUMBERS



by Ram Barquin

Starting September 1, 2021, the Butuan City Water District (BCWD) opened one (1) landline number available for customers to call 24/7. If any BCWD concessionaire wish to make a call after 8:00 P.M. up to 8:00 A.M. from Mondays – Saturdays and whole day Sunday, concessionaires' may call the landline number (085) 3423146.

In the meantime, BCWD's Call Center will be available to cater to concessionaire's concerns Mondays to Saturdays from 8:00 A.M. to 8:00 P.M. through landline numbers (085) 3423145; 3423146; 3416373 and 3416374 or through mobile numbers 09189304234 or 09171888726.

Customers may experience line congestion or delayed answering of calls. Please bear with us since BCWD only has a few staff available for the Call Center.

BCWD continues to find ways to be able to provide better customer service to its concessionaires as it continues to improve its operations.



“



It is not enough for them to merely declare their positions redundant. Adequate proof is essential to show the actual situation to justify the termination of the affected employees for redundancy.”

CSC Orders Reinstatement of 60 Bacolod Water District Workers

– Source from Rappler.com

The Civil Service Commission (CSC) has ordered the Bacolod City Water District (BACIWA) to reinstate 60 employees terminated after the government water utility firm finalized a joint venture agreement (JVA) with PrimeWater Infrastructure Corp (PrimeWater).

PrimeWater is led by Paolo Villar, brother of Secretary Mark Villar and son of Senator Cynthia Villar and former senator Manny Villar. It took over BACIWA's operations on November 16, 2020. The BACIWA board then passed a resolution, declaring the 60 employees' positions as redundant and terminating them December 31. This prompted the sacked workers to defend their security of tenure.

The CSC said BACIWA "failed to show adequate and convincing proof" that the reduction of workforce and termination of the workers' employment were necessary.

"The essence of redundancy is that the existing manpower exceeds more than what is necessary in the operation of a certain agency. In other words, an employee's position may be declared

redundant when his/her services are already in excess of what is reasonably demanded by the actual requirement of the agency. The burden lies on the employer to prove the factual and legal basis/es for the termination of an employee's services on the ground of redundancy," CSC explained in the resolution.

"It is not enough for them to merely declare their positions redundant. Adequate proof is essential to show the actual situation to justify the termination of the affected employees for redundancy," CSC added.

Rappler reached out to BACIWA acting general manager Michael Soliva on the matter, but he has yet to respond to queries.

The dismissed workers were given options to either re-apply

with PrimeWater or to avail of the early retirement package, which they refused since they are "regular government employees with permanent positions," Leny Espina, president of the BACIWA Employees Union (BEU), said.

Espina, who had worked with BACIWA for more than 18 years, said they were happy that the CSC came to the defense of the workers, who were struggling to make ends meet in the last eight months. Some had taken temporary work for delivery service firms and other "bare subsistence" livelihoods while pursuing their case.

Espina told Rappler that nine of the terminated workers had accepted BACIWA's cash settlement offers.

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BCWD conducts 3rd Watershed Community Symposium

by Ann Patrimonio



The Butuan City Water District (BCWD) conducted its 3rd installment of its quarterly Watershed Community Symposium last August 31, 2021 at Sitio Tagkiling, Barangay Anticala. There were a total of 53 participants in the said activity including speakers and facilitators.

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A team from BCWD visited the area within the watershed every quarter for the conduct of the said symposium. Aside from BCWD, partner stakeholders were also invited to participate in the said activity as resource speakers. Speakers this quarter were Juliebee L. Cabarles of the

Department of Environment and Natural Resources (DENR) and Jeffrey Leal of the Environmental Management Bureau (EMB). Topics discussed were about Forrest Protection Laws and Solid Waste Management.

The Watershed Community Symposium is a quarterly IEC activity of BCWD to ensure the continuing awareness and education of watershed settlers and its continuum. This is BCWD's way of watershed protection and preservation by starting with the grassroot level.



Virtual Learning

Learning for selected students open new doors
as BCWD conducts two sets of

Bisita Eskwela for the 3rd Quarter

by Ann Patrimonio

Learning within the four walls of the classroom is one thing; experiencing learning virtually opens up new possibilities as the Butuan City Water District (BCWD) embraces the new normal and conducts its water advocacy campaign virtually.






For the year 2021, BCWD conducted its quarterly Bisita Eskwela virtually to adapt to the change of times brought about by the COVID-19 pandemic. For the 3rd quarter, two (2) sets of Virtual Bisita Eskwela were conducted with its 2nd quarter Virtual Bisita Eskwela last August 26-27, 2021 and the 3rd quarter last September 27 and October 4, 2021.

A total of 104 elementary and jr high school students participated in the 2nd quarter from Enfant Cheri Study Centre Inc. Elementary and Junior High School; Light and Life Learning Center and Butuan Child Academy Incorporated. While there were a total of 244 elementary and jr high school students who participated in the 3rd quarter from Rainbow of Angels Learning

Center; Butuan United Christian School; St. Joseph Institute of Technology Grade School and St. Joseph Institute of Technology Junior High School.

Students were treated to lectures about the history of BCWD; All About Watersheds; How Water is Brought from the Source to the Taps; How to Detect Leaks and Water Saving Tips.

The Bisita Eskwela is a quarterly activity conducted to continue to educate our students on the importance of water. 

◀ CSC Orders from page 5

"I understood their decision given our economic situation right now.... This is about survival," she said. The workers had lost their jobs at the start of the new year, after receiving their December salaries and 13th month pay. Some, like her, could not find other jobs.

Espina, who recently lost her husband, veteran journalist Nonoy Espina, a champion of human rights and press freedom, said she remembered him during these developments, as he was there for the workers from the start.

"This is not because I was his wife or I was the head of the union. This is because he also fought for the rights of the workers," she said.

The union leader said she cried after learning the CSC resolution.

COA questions joint venture agreement
Earlier, the Commission on Audit (COA) came out with a report questioning the joint venture agreement's legality.

In COA's 2020 audit report, it asked the BACIWA management to seek clarifications and reconciliation to ascertain the agreement's legality, since it "was not within the mandate and charter of the (water) district." It also noted the absence of a feasibility or pre-feasibility study, which is a basic requirement for a competitive challenge.

The COA questioned why BACIWA


did not include assets under property, plant, and equipment (PPE) as part of its contribution to the joint venture and instead leased these to Prime Water through usufruct payment for the venture's 25-year shelf life.

Had these assets been included, the total contribution of BACIWA could have exceeded P150 million and, thus, be subject to the approval of the National Economic and Development Authority's Board of Investment Coordination Committee instead of the BACIWA board of directors, the COA report said.

Bacolod City Councilor Wilson Gamboa Jr., who had supported the workers from day one, said he

is hoping that the COA report and the CSC resolution will eventually nullify the joint venture contract, which was not really in the interest of the government, the workers, and the public.

Gamboa, in a regular session of the city council Wednesday, August 25, pushed for the approval of his resolution requesting the BACIWA-PrimeWater management to submit their accomplishment report for transparency.

Consumers are complaining of the "very poor, dismal, and inefficient water services," he added. 





MAINTENANCE OF BCWD WEBSITE AND ONLINE PLATFORMS

by Ann Patrimonio

The Butuan City Water District (BCWD) conducted maintenance of its official website and online platforms last August 6, 2021 (Friday) up to August 11, 2021 (Wednesday).

As such, during the said maintenance activity, all online services of BCWD was not available during the said dates including online seminar for new connections and online billing inquiry.

In the meantime, concessionaires can still pay through GCash, PayMaya, SM and all collecting centers and ECPay Merchants.

The maintenance activity of BCWD's official website and Online platform was conducted as it shifted to a newserver for better online services to its concessionaires. Its is part of BCWD's continuing improvement of its services to its customers.



BCWD *announces its plan for* **UPGRADING its** **TRANSMISSION** **PIPELINE CROSSING** **MAGSAYSAY BRIDGE**

by Ann Patrimonio

The concessionaires of Butuan City Water District (BCWD) have been experiencing low water pressure especially those located in the western part of Butuan City. BCWD has been monitoring its system to find out the possible causes for the low water pressure.





It has come to the attention of BCWD that the two (2) 300mm diameter transmission lines crossing Magsaysay Bridge are no longer enough to transport the needed volume of water for the concessionaires located at the western side of Butuan City. This is due to the fact that there are already an increasing number of concessionaires in the area.

BCWD has already coordinated

with the Department of Public Works and Highways (DPWH) and was given the go signal to allow BCWD to install a set of bigger diameter transmission lines or around two (2) 500mm diameter pipelines on Magsaysay Bridge. This installation was approved by DPWH since heavier vehicles are no longer allowed to pass through Magsaysay Bridge. As such, the additional weight of a bigger diameter transmission line crossing

Magsaysay Bridge will be feasible.

The design and planning stages for the said project is currently being prepared by BCWD. BCWD hopes to implement this project the soonest possible time as this will help improve the water pressure of the barangays served by BCWD at the western side of Butuan City.



BCWD ANNOUNCES OPERATING IN SKELETAL FORCE TO MITIGATE COVID-19 SPREAD

by Ann Patrimonio

Butuan City Water District (BCWD) General Manager Anselmo L. Sang Tian announced changes to the office operations of the District.

Effective Tuesday, September 7, 2021, BCWD will be operating using skeletal force until September 17, 2021 to prevent and/or mitigate the spread of COVID-19 while still being able to cater to the needs of the concessionaires.

The health and safety of the employees of BCWD and the residents of Butuan City continues to be the highest priority of BCWD.

This measure regulates the social exposure of its employees to halt the transmission of COVID-19.

BCWD assures the public that services including water supply are not hampered by the changes in its office operations as skeletal forces will be in-place to ensure continuous service.

Concessionaires may also pay their bills in BCWD Collecting Centers. Accredited BCWD Collecting

Centers are the following:

1. Berry Happy Mart (Pizarro St., Brgy. J.P. Rizal);
2. C5 Hardware (S1 Cassion Building, near Rosewood Plains Subdivision, Villa Kananga);
3. Clarhez Ticketing Services (National Highway, Brgy. Libertad, Butuan City);
4. JPL Bayad Center (Brgy. Ampayon, Butuan City near Public Market);
5. TAM Payment and Remittance Center (Unit 1 Wing-on Corporate Building, Brgy. Holy Redeemer);
6. Veterans Bank; and
7. The SM Store

Concessionaires may also pay

their water bill through GCASH App, PAYMAYA App and ECPay Merchant Partners which include all outlets of RD Pawnshop and 7/11. You may check other ECPay Merchant Partners through its official website.

BCWD encourages everyone to take this public health emergency seriously and continue following the guidelines of both the Department of Health (DOH) and the local government of Butuan City.

For more information, customers are advised to call the BCWD Call Center, Mondays to Saturday from 8:00 A.M. – 8:00 P.M. at contact Numbers 09189304234 / 09171888726 / (085) 3423145/46; 3416373/74 and from Monday to Sundays (24 hours) at telephone number 3423146.



BCWD COMPLETES THREE INSTALLATION OF NEW LINES FOR THE 3RD QUARTER

by Ian S. Dalman



The Butuan City Water District (BCWD) recently completed installation of new pipelines in three (3) areas of Butuan City for the 3rd quarter of CY 2021.

The installation of new lines, specifically, 50mmØ HDPE Pipes, as expansion to existing distribution lines, were completed in Barangays Lemon, Taguibo and Ampayon, Butuan City with the following details:

PROJECT DESCRIPTION	DATE OF IMPLEMENTATION	LENGTH (L.M.) / QUANTITY	PROJECT COST
Antongalon (Diversion Road Area) - Requested 50mm Ø Pipelines	July 26- August 6, 2021	320 l.m.	87,350.00
PK 1-A Brgy. Taguibo - Requested 50mm Ø Pipelines	August 4-17, 2021	180 l.m.	71,530.00
PK 6 Brgy. Ampayon- Requested 50mm Ø Pipelines	September 1-10, 2021	115 l.m.	60,370.00

BCWD continues to conduct improvement and expansion projects to be able to provide better service to its concessionaires.



PERSONNEL MOVEMENT

JULY - SEPTEMBER 2021

RECRUITMENT

NAME	FIRST DAY OF EMPLOYMENT	POSITION	STATUS
Jimmy C. Amalla	August 4, 2021	Skilled Worker	Project-based Personnel
Felbert S. Otaza	August 4, 2021	Skilled Worker	Project-based Personnel
Geromie P. Bagasbas	August 5, 2021	Semi-Skilled Worker	Project-based Personnel
Jade N. Lumayag	August 5, 2021	Semi-Skilled Worker	Project-based Personnel
Rhino L. Monforte	August 10, 2021	Skilled Worker	Project-based Personnel
Julito P. De Jesus	August 10, 2021	Skilled Worker	Project-based Personnel
John Paul S. Dolayba	August 16, 2021	Skilled Worker	Project-based Personnel
Raian B. Aborque	September 29, 2021	Skilled Worker	Project-based Personnel
Reymark S. Salas	September 30, 2021	Skilled Worker	Project-based Personnel

DESIGNATION

NAME	EFFECTIVITY DATE	FROM (POSITION)	DESIGNATION
Divine Ann M. Bughao	July 23, 2021	Corporate Accountant	Temporary Designation as Acting Senior Corporate Accountant C
Joel C. Hinayon	July 25, 2021	Engineer A	Designation as Acting Supervising Engineer B of Pipeline and Leakage Control Division
Junifer M. Sombilon	July 25, 2021	Supervising Customer Service Officer	Designation as Acting Division Manager A of Customer Service Division
Valeriano R. Albano	August 1, 2021	Senior/ Water Sewerage Maintenance Man A	Designation as Acting Senior Corporate Planning Analyst
Iris C. Abiera	August 1, 2021	Customer Service Assistant B	Designation as Acting Secretary in the Office of the General Manager
Al Patrick M. Dela Calzada	September 2, 2021	Principal Engineer C	Designation as Officer-In-Charge, Production and Distribution Department
Grace C. España	September 2, 2021	Corporate Budget Specialist B	Designation as Supervisor-In-Charge, Budget Division under Finance Department
Lily Mae S. Vitor	September 2, 2021	Senior Internal Control Officer B	Designation as Supervisor-In-Charge, Internal Audit Division under Management Services Department
Kit Irvin G. Montero	September 2, 2021	Customer Service Officer A	Designation as Supervisor-In-Charge, Customer Accounts Division under Commercial Services Department

DESIGNATION			
NAME	EFFECTIVITY DATE	FROM (POSITION)	DESIGNATION
Lowell A. Asis	September 2, 2021	Senior Computer Services Programmer	Designation as Supervisor-In-Charge, Information and Communication Technology Division under Management Services Department
Joel C. Hinayon	September 2, 2021	Engineer A	Designation as Supervisor-In-Charge of Non-Revenue Water Management Division under Pipeline and Appurtenances Maintenance Department

REASSIGNMENT/ TRANSFER OF ASSIGNMENT				
NAME	POSITION	EFFECTIVITY DATE	FROM	TO
Al Patrick M. Dela Calzada	August 24, 2021	Principal Engineer C	Production Maintenance Division	Production Operations Division
Melchor S. Maximo	August 24, 2021	Engineer A	Production Operations Division	Production Maintenance Division
Junie B. De Jesus	September 6, 2021	Senior Water/ Sewerage Maintenance Man B	Engineering Department	Pipeline and Appurtenances Maintenance Department
Grace G. Corpin	September 28, 2021	Senior Accounting Processor B	Accounting Division	Corporate Planning Division

SEPARATION				
NAME	EFFECTIVITY DATE	POSITION	STATUS	POSITION
Elsie A. Alejandro	September 1, 2021	Division Manager A	Permanent	Transferred
Valeriano R. Albano	September 6, 2021	Senior Water/ Sewerage Maintenance Man A	Permanent	Deceased
Joyce T. Fernan	September 28, 2021	Corporate Planning Assistant A	Permanent	Transferred



VIRTUAL TRAININGS/ SEMINARS

JULY - SEPTEMBER 2021

TITLE	INCLUSIVE DATES	VENUE	CONDUCTED BY	PARTICIPANTS
WEBINARS / TRAININGS / ORIENTATIONS / WORKSHOPS ATTENDED BY OFFICERS & EMPLOYEES				
PAWD HRP Virtual Conference	July 22, 2021	via Zoom	Philippine Association of Water Districts-HR Practitioners & Davao City Water District	Busico, Archie A.
				Fudalan, Peter Al R.
				Labrador, Janette A.
				Monteza, Ailyn Mae C.
				Nicario, Danicaluz L.
				Osin, Gexanne Marie S.
1st International ICpEP Convention and 2021 General Assembly	August 27-29, 2021	via Zoom	Institute of Computer Engineers of the Philippines	Tiempo, Christine M.
				Asis, Lowell A.
2021 Public Sector HR Symposium	September 15-17, 2021	via Zoom	Civil Service Commission (CSC)	Tiempo, Christine M.

TITLE	INCLUSIVE DATES	VENUE	CONDUCTED BY	PARTICIPANTS
ONLINE SEMINARS / TRAININGS/ WORKSHOPS ATTENDED BY OFFICERS & EMPLOYEES				
Philippine Water Works Association (PWWA)	July 19, 2021	via Zoom	Performance Enhancement Water Utilities Philippines (PEWUP) Performance Enhancement Water Utilities Philippines (PEWUP)	Abiera, Iris C.
				Evacitas, Rizalie D.
				Joyohoy, Maria Luz S.
				Monteza, Ailyn Mae C.
				Nicario, Danicaluz L.
				Osin, Gexanne Marie S.
Webinar on Handling Difficult Customers	July 27, 2021	via Zoom	Davao City Water District (DCWD)	Pagutayao, Allysa Marie V.
				Dela Cruz, Nick P.
				Lagurin, Katherine C.
				Lingatong, Sophia Dawn S.
Webinar on Public Service Values in Times of Adversities	August 3, 5, 11, 19, 23, 25, 2021	via Zoom	Civil Service Commission (CSC)	Lumindas, Joseph S.
				Montera, Kit Irvin G.
				Reambonanza, Marievel T.
				Sombilon, Junifer M.
Online Course on Basic Customer Service Skills	August 10, 12, 17, 2021	via Zoom	Civil Service Commission (CSC)	Tejano, Mary Grace M.
				Curambao, Lanie M.
				Evacitas, Rizalie D.

TITLE	INCLUSIVE DATES	VENUE	CONDUCTED BY	PARTICIPANTS
ONLINE SEMINARS / TRAININGS / WORKSHOPS ATTENDED BY OFFICERS & EMPLOYEES				
Webinar on How to Become an Effective ISO 9001:2015 Document Controller	August 17, 2021	via Zoom	Philippine Trade Training Center (PTTC)	Torralba, Renelyn D.
Webinar on Harmonized Gender and Development Guidelines (HGDG)	August 19-20, 2021	via Zoom	Baguio Water District	Baguio Water District Morales, Valentine Mercy S. Tiempo, Christine
Webinar Series on Gener Analysis (GA) and GA Tools	August 24, 2021	via Zoom	FORA Communications	Monteza, Ailyn Mae C. Nicario, Danicaluz L. Osin, Gexanne Marie S. Tiempo, Christine M.
3-day Contingency Plan for Earthquake Formulation Workshop	August 25-27, 2021	via Zoom	City Disaster Risk Reduction and Management Council (CDRRMC)	Dalman, Ian Blair S.
Virtual Seminar Workshop on Records Counter Disaster Preparedness and Business Continuity	September 6-10, 2021	via Zoom	National Archives of the Philippines	Tantoy, Joseph Y. Torralba, Renelyn D. Yonson, Jennifer A.
Webinar Series on Gender-Fair Communication and Language	September 8, 2021	via Zoom	FORA Communications	Monteza, Ailyn Mae C. Nicario, Danicaluz L. Osin, Gexanne Marie S. Tiempo, Christine M.
Webinar Series on GAD Legal Mandates	September 15, 2021	via Zoom	FORA Communications	Monteza, Ailyn Mae C. Nicario, Danicaluz L. Osin, Gexanne Marie S. Tiempo, Christine M.
OTHER TRAVELS / ACTIVITIES / MEETINGS				
GSIS Insurance Caravan	July 21, 2021	via Zoom	Government Service Insurance System (GSIS)	Abiera, Roy R. Dumanon, Efren Joseph O. Grisola, Dixel P. Ladaran, Mary Jean C. Tancinco, Louie B. Tantoy, Joseph Y. Vitor, Lily Mae S.



BUTUAN CITY WATER DISTRICT

Gov. Jose A. Rosales Avenue, Butuan City



bcwd.gov.ph



(085) 342-3145/ 342-3146
0918-930-4234/ 0917-188-8726



bcwd_pr@yahoo.com

EVERY DROP COUNTS

WE CAN MAKE IT HAPPEN; MAKING EVERY DROP COUNTS NOW WILL HELP US GREATLY, AS WELL AS NOT ONLY IN OUR FUTURE BUT THE SURVIVAL OF OUR PLANET.

BY: EUGENE RIJN R. SARATORIO

2021 BCWD 1ST DIGITAL PHOTO CONTEST FIRST PRIZE WINNER

BCWD Accredited COLLECTING AGENTS

- ▶ BERRY HAPPY MART (Pizarro St., Brgy. J.P. Rizal)
- ▶ JPL BAYAD CENTER (near Public Market, Brgy. Ampayon)
- ▶ C5 HARDWARE (Brgy. Villa Kanangal)
- ▶ CLARHEZ TICKETING & SERVICES (near Public Market, Brgy. Libertad)
- ▶ THE SM STORE (J.C. Aquino Avenue)
- ▶ VETERANS BANK (Brgy. Imadejas)
- ▶ TAM PAYMENT & REMITTANCE CENTER EXPRESSPAY (Langihan, Holy Redeemer)

